



Focus IT Healthcare Solutions specialise in providing support for the Healthcare industry. We deliver on our commitments, always with a keen eye on tomorrow’s possibilities. Working with you to build a strong business relationship.

We have 15 years providing IT services to Practices. We know the products that you use, what is required for Accreditation; how disruptive even a minor outage is. We work remotely

whenever possible to provide a prompt service and reduce the impact on your Practice. Needless to say we will be onsite as soon as you need us.

Contact our professional team today to arrange a one-on-one consultation. Their expertise and approachability will put you at ease while we tailor a competitive solution to meet your needs and budget.



SERVICES - We provide end to end support for your IT environment. From project planning for new sites or upgrades, to installation and maintenance of all IT equipment, we have you covered.



SOFTWARE & UPDATES - We can provide database conversion and migration for most Clinical and Practice Management products. We perform all software updates after hours, and only when a backup has been successfully completed. We perform drug database updates monthly and full version upgrades when they have been proven to be reliable. We never work on the “bleeding edge”.



KNOWLEDGE - Focus IT has a comprehensive awareness of all the major medical software products in use today for example: »Best Practice »Zedmed »Medical Director » Mediflex »Genie »Medtech. We also have full understanding of the E-Health system.



MONITORING - Focus IT proactively monitors your backups and has real-time monitoring solutions for your hardware in place. We will often know that something has gone wrong before you do. No longer do you need to rely on manual processes that pick things up after the fact. We also provide a monthly review of all of those things that software doesn’t do, including a trial restore of your data from your backups. A full restore of your backups to one of our servers at a frequency you decide is also available.



DOCUMENTATION & ACCREDITATION - We provide a full set of documentation of your IT environment. This includes all documentation required to meet the RACGP accreditation standards.



SECURITY PROTECTION - We use Data Protection solutions that safeguard all data and help ensure regulatory compliance. Our Focus is to have complete data protection with redundancy and data recovery systems in place.



WEBSITES - We create customised websites to help expose your Medical Practice and build your online presence to its full potential. Our user friendly websites contain everything your visitor needs, from Health Engine bookings, handy links to your social media accounts.